

# PUBLIC: How to Access the Ka'ena Point SUP Gate Code



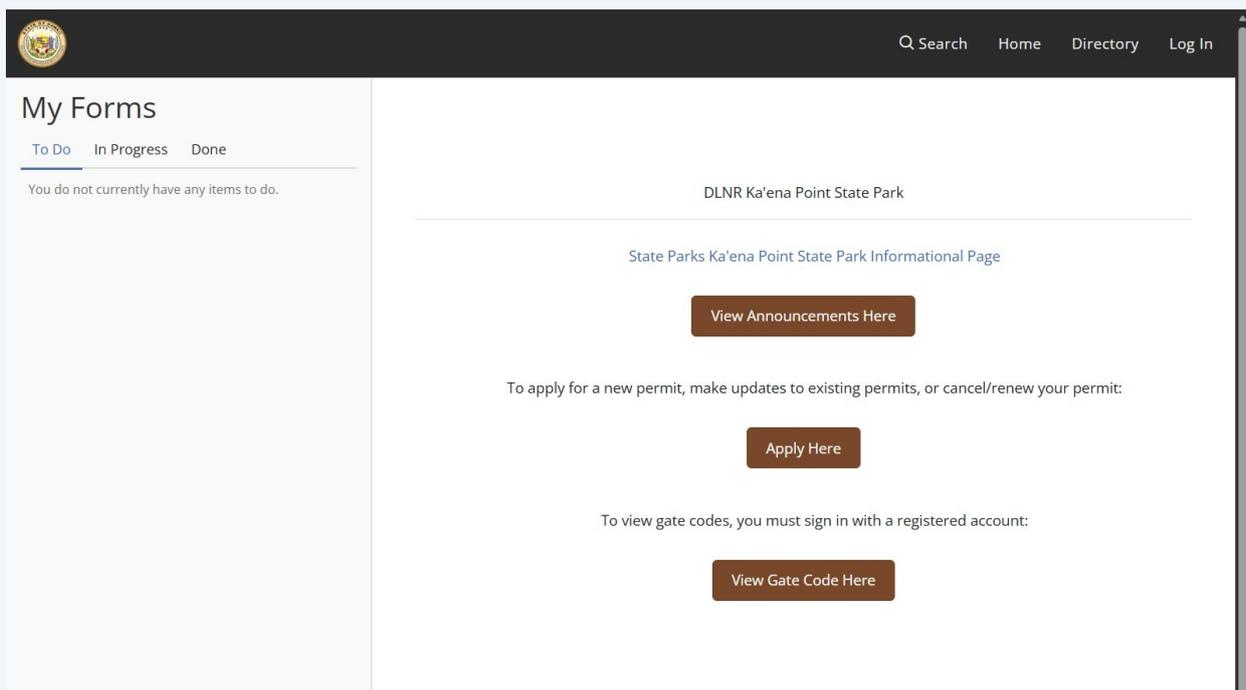
Ka'ena Point State Park SUP applications and gate codes **HAVE MOVED TO THIS NEW SITE**. Any accounts made on other sites have not been carried over and are not valid on this platform.

**If you are a returning applicant from 2025, you will need to make a NEW ACCOUNT.**

**All applicants will need to create an account in order to apply. To access the Gate Code in the future, you will need to log in using the same account.**

1

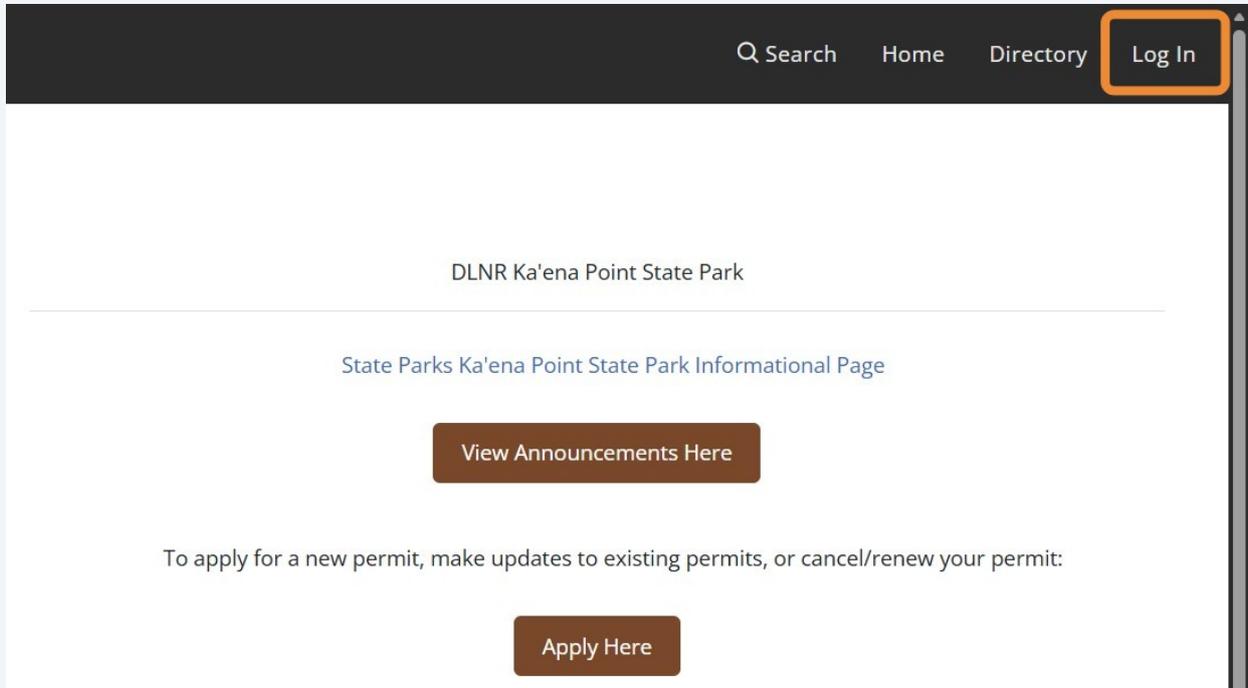
Navigate to <https://hi.accessgov.com/kaena-point-sup> or [kaenasups.ehawaii.gov](https://kaenasups.ehawaii.gov)



2

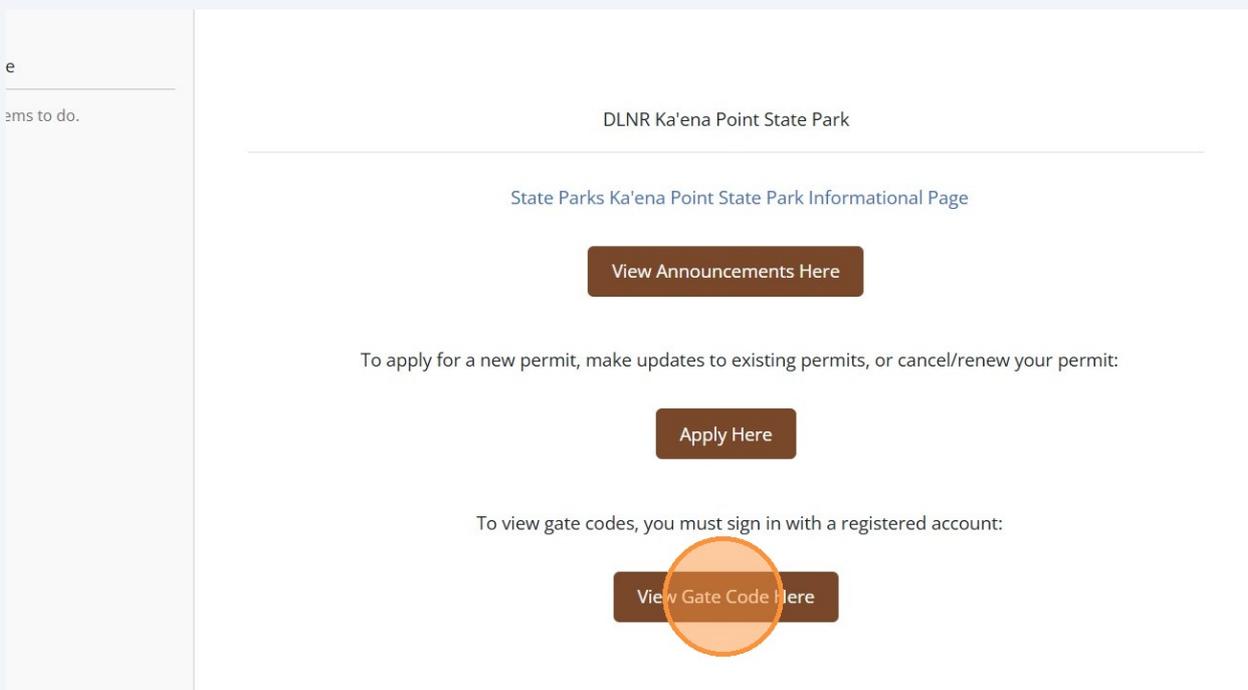
**You must be logged in to view the Gate Code.** If your name does not appear in the top right corner, it means you are not logged into your account. At any point in time, click "Log In" in the top right corner to sign in.

*For instructions on how to log in, reset your password, or make an account, please refer to the "How to Apply for a Kaena Point State Park SUP Permit" guide.*



3

Click "View Gate Code Here"





After signing in, you should go to <https://hi.accessgov.com/kaena-point-sup/Forms/Page/kaena-point-sup/gate-code/>

For any reason, **if you encounter an error page after signing in**, navigate back to [kaenasups.ehawaii.gov](https://kaenasups.ehawaii.gov) to return to the homepage or <https://hi.accessgov.com/kaena-point-sup/Forms/Page/kaena-point-sup/gate-code/> to go directly back to the application.

4

Select the active vehicle below to show the Gate Code. If no vehicles appear in this list, you do not have any active permits.

*If you have already submitted a permit application, you will receive an email notification when your permit has been approved.*

The screenshot shows the 'Ka'ena SUP Gate Code' web application. At the top, there is a navigation bar with a search icon, 'Search', 'Home', 'Directory', and a user profile icon. Below the navigation bar, the page title is 'Ka'ena SUP Gate Code'. Underneath, it displays 'Today's Date' followed by a blurred date. A note states: 'The access code refreshes every Wednesday. The Gate Code will be hidden during Ka'ena Point closure times.' Below this, it says: 'If no code appears below, your account does not have any active permits or contains a revoked permit.' The main section is titled 'Your Vehicles with Access (Select One)'. It contains a table with three columns: 'Vehicle License Plate', 'Account Email', and 'Renewal Due'. The first row has a radio button selected, and the second row has an unselected radio button. The content of the table is blurred.

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The Gate Code, which refreshes every Wednesday, will show on the bottom.

**To visit Ka'ena Point State Park with your vehicle, you must have the Gate Code, a valid, printed permit, and have your assigned decal ADHERED to your vehicle.**

Ka'ena SUP Gate Code

Today's Date

The access code refreshes every Wednesday. The Gate Code will be hidden during Ka'ena Point closure times.

If no code appears below, your account does not have any active permits or contains a revoked permit.

Your Vehicles with Access (Select One)

Vehicle License Plate	Account Email	Renewal Due
<input checked="" type="radio"/>		
<input type="radio"/>		

Gate Code

Start Date

Home

# Troubleshooting Common Issues

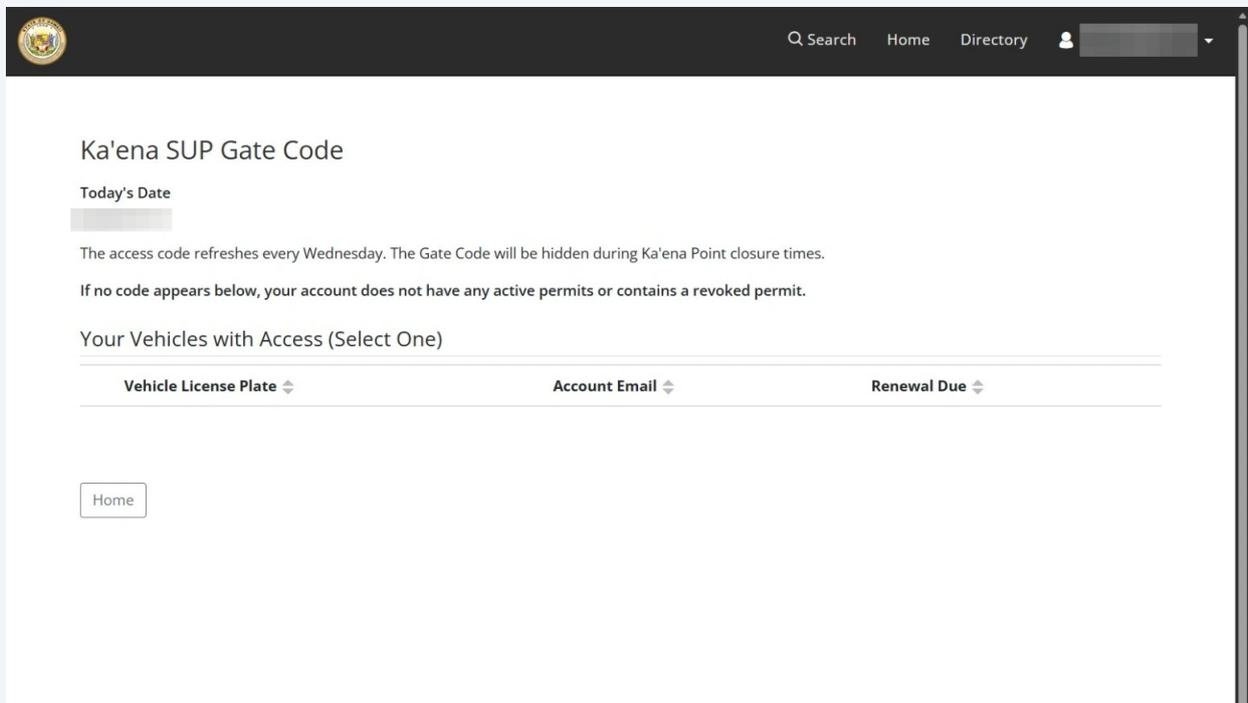


If you are encountering issues with viewing the Gate Codes, please view the common scenarios below.

6

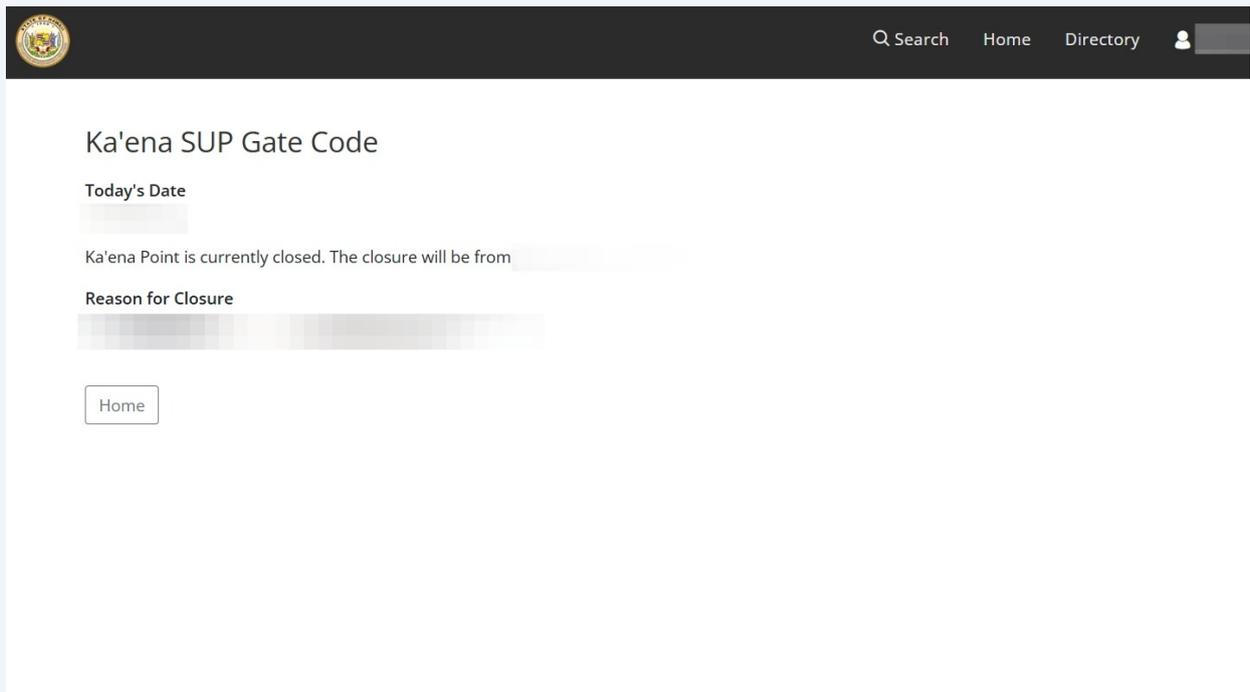
If you see a page similar to the one below where the table does not show any vehicles, your account has **no active permits**.

If you have applied for a permit using this system recently, your permit application may still be processing. *Alternatively, if your account contains a revoked permit, you will not be able to access the codes.*



7

If you see a page similar to the one below where your vehicle table isn't showing, that means **Ka'ena Point is currently closed** and vehicles cannot access the park.



8

If you see a page similar to the one below where all the information is hidden, you are likely **not logged in**. If your name does not appear in the top right corner, it means you are not logged into your account. Click "Log In" in the top right corner to sign in.

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