

From: [Priscilla Wang](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] J-7 Grant the ONE year contract option to Secure Parking LLC
Date: Thursday, June 13, 2024 8:01:19 AM

Dear Board of Land and Natural Resources Members,

I urge the board to reconsider its approach to parking enforcement and instead implement a system of issuing parking citations. A \$35.00 parking ticket would not only be more reasonable but also more effective in encouraging compliance with parking regulations. This approach is consistent with other public parking areas in Hawaii and would help alleviate the distress caused by towing for Hawaii residents and tourists.

It is essential that we prioritize fair and transparent enforcement measures. The practice of towing vehicles without warning is unfair and shocking for individuals.

I hope that the board addresses this issue and decides on a clear protocol for issuing parking fines or citations at Ma'alaia Harbor.

Thank you for allowing me to participate and submit testimony.

Priscilla Wang

From: [Katie Horen](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] J-7 OPPOSE the permit renewal for Secure Parking LLC at Maalaea Harbor, LLC
Date: Wednesday, June 12, 2024 10:06:16 PM

Dear BLNR Chairperson Dawn Chang and Members of the Board of Land and Natural Resources:

Please vote to oppose any contracts with Secure Parking LLC past June 30, 2024 deadline.

I am writing in opposition to granting any contracts with Secure Parking LLC, a parking management company at Ma'alaea Harbor, until DLNR figures out who will issue parking citations at this State harbor, among other issues. The predatory practices of towing cars and not giving a simple parking citation is criminal, especially when our visitors pay for parking or park in the wrong areas due to lack of clear signage and demarcations.

THIS COMPANY TOWED CARS THE MORNING AFTER THE LAHAINA FIRES!!!!
CAPTAINS AND CREW WERE RETURNING FROM BEING OUT ALL NIGHT SAVING PEOPLE FROM BURNING IN LAHAINA, ONLY TO FIND THAT THEIR CAR HAD BEEN TOWED!!!

The \$90 monthly fee is ludicrous to levy upon harbor workers in light of the current financial insecurity of our island.

Additionally, I do not believe that the cash that the towing company is taking in is being properly reported. I have personally ran out to the towing truck and handed cash over to stop him from towing a colleagues car who had a charter that ran late. I highly doubt that cash was reported... so now the company has committed a felony by not reporting income, and falsified reports to the state.

There are many areas on the water that lack cellular coverage, so there is no way to add to your payment. Think about what would happen if there was a medical emergency, a guest on the boat has to bear witness to their partner dying, and then their car is gone????

Once again, please do not renew Secure Parking LLC contract in Maalaea Harbor.

Mahalo

From: [Kelly M. Bryce](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] J-7 OPPOSE the permit renewal for Secure Parking LLC at Maalaea Harbor, Maui
Date: Wednesday, June 12, 2024 7:32:52 PM

Subject: J-7 OPPOSE the permit renewal for Secure Parking LLC at Maalaea Harbor, Maui

Dear BLNR Chairperson Dawn Chang and Members of the Board of Land and Natural Resources:

Please vote to oppose any contracts with Secure Parking LLC past June 30, 2024 deadline.

I am writing in opposition to granting any contracts with Secure Parking LLC, a parking management at Ma'alaea Harbor, until the Department of Land and Resources figures out who will issue parking citations at this State Harbor, among other issues. Their predatory practices of towing cars and not giving a simple parking citation is criminal especially when we or our visitors pay for parking and park in the wrong areas.

Parking citations should be issued for minor parking violations such a non-payment, which is usually due to a simple meter overstay.

My personal experience with Secure Parking and Beach Country Towing is:

As an employee I would be interested in paying \$10 a month for a parking permit but the current rate of \$90 per month is a huge portion of my salary that I can not afford. For this reason I have to park far away and often have to walk to my car late at night or early in the morning through low lit areas that are sketchy and dangerous. Secure parking has not ever approached us for input or offered Kama'aina or employee parking like there is in the private lot at the Maui Ocean Center.

In this proposal they say they will engage with us, but I am skeptical because they have failed to engage with us since they began running parking here at Ma'alaea.

Lastly, after several years of them running this contract our harbor is still in disrepair and it takes months to get things like broken water mains fixed. What is this money actually going to?

For all these reasons please oppose the J-1 Contract option A giving secure parking a 5 year contract at 24:76% private public split and definitely oppose option B giving a 40:60% private public split. They make most of their money from towing cars daily at the rate of \$220 per vehicle. How much does the state get from the tow charge?

Mahalo for your time,

Kelly Bryce

From: [anna.lying](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] J-7 OPPOSE the permit renewal for Secure Parking LLC at Maalaea Harbor, LLC
Date: Wednesday, June 12, 2024 8:15:16 PM

Dear BLNR Chairperson Dawn Chang and Members of the Board of Land and Natural Resources:

Please vote to oppose any contracts with Secure Parking LLC past June 30, 2024 deadline.

I am writing in opposition to granting any contracts with Secure Parking LLC, a parking management company at Ma'alaea Harbor, until DLNR figures out who will issue parking citations at this State harbor, among other issues. The predatory practices of towing cars and not giving a simple parking citation is criminal, especially when our visitors pay for parking or park in the wrong areas due to lack of clear signage and demarcations.

THIS COMPANY TOWED CARS THE MORNING AFTER THE LAHAINA FIRES!!!!
CAPTAINS AND CREW WERE RETURNING FROM BEING OUT ALL NIGHT SAVING
PEOPLE FROM BURNING IN LAHAINA, ONLY TO FIND THAT THEIR CAR HAD
BEEN TOWED!!!

The \$90 monthly fee is ludicrous to levy upon harbor workers in light of the current financial insecurity of our island.

Additionally, I do not believe that the cash that the towing company is taking in is being properly reported. I have personally ran out to the towing truck and handed cash over to stop him from towing a colleagues car who had a charter that ran late. I highly doubt that cash was reported... so now the company has committed a felony by not reporting income, and falsified reports to the state.

There are many areas on the water that lack cellular coverage, so there is no way to add to your payment. Think about what would happen if there was a medical emergency, a guest on the boat has to bear witness to their partner dying, and then their car is gone????

Once again, please do not renew Secure Parking LLC contract in Maalaea Harbor.

Sincerely,
Anna Lying

From: [Kerstin Muilenburg](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] J-7 OPPOSE the permit renewal for Secure Parking LLC at Maalaea Harbor, Maui
Date: Thursday, June 13, 2024 6:28:28 AM

Dear BLNR Chairperson Dawn Chang and Members of the Board of Land and Natural Resources:

Please vote to oppose any contracts with Secure Parking LLC past June 30, 2024 deadline.

I am writing in opposition to granting any contracts with Secure Parking LLC, a parking management at Ma'alaea Harbor, until the Department of Land and Resources figures out who will issue parking citations at this State Harbor, among other issues. Their predatory practices of towing cars and not giving a simple parking citation is criminal especially when we or our visitors pay for parking and park in the wrong areas.

Parking citations should be issued for minor parking violations such a non-payment, which is usually due to a simple meter overstay.

My personal experience with Secure Parking and Beach Country Towing is:

As an employee I would be interested in paying \$25 a month for a parking permit but the current rate of \$90 per month is a huge portion of my salary that I can not afford. For this reason I have to park far away and often have to walk to my car late at night or early in the morning through low lit areas that are sketchy and dangerous. Secure parking has not ever approached us for input or offered Kama'aina or employee parking like there is in the private lot at the Maui Ocean Center.

In this proposal they say they will engage with us, but I am skeptical because they have failed to engage with us since they began running parking here at Ma'alaea.

Lastly, after several years of them running this contract our harbor is still in disrepair and it takes months to get things like broken water mains fixed. What is this money actually going to?

For all these reasons please oppose the J-1 Contract option A giving secure parking a 5 year contract at 24:76% private public split and definitely oppose option B giving a 40:60% private public split. They make most of their money from towing cars daily at the rate of \$220 per vehicle. How much does the state get from the tow charge?

Mahalo for your time,
Kerstin Muilenburg

From: [Annie Mullen](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] J-7 OPPOSE THE PERMIT RENEWAL
Date: Thursday, June 13, 2024 7:58:00 AM

Subject: J-7 OPPOSE the permit renewal for Secure Parking LLC at Maalaea Harbor, Maui

Dear BLNR Chairperson Dawn Chang and Members of the Board of Land and Natural Resources:

Please vote to oppose any contracts with Secure Parking LLC past June 30, 2024 deadline.

I am writing in opposition to granting any contracts with Secure Parking LLC, a parking management at Ma'alaea Harbor, until the Department of Land and Resources figures out who will issue parking citations at this State Harbor, among other issues. Their predatory practices of towing cars and not giving a simple parking citation is criminal especially when we or our visitors pay for parking and park in the wrong areas.

Parking citations should be issued for minor parking violations such a non-payment, which is usually due to a simple meter overstay.

My personal experience with Secure Parking and Beach Country Towing is:

As an employee I would be interested in paying \$25 a month for a parking permit but the current rate of \$90 per month is a huge portion of my salary that I can not afford. For this reason I have to park far away and often have to walk to my car late at night or early in the morning through low lit areas that are sketchy and dangerous. Secure parking has not ever approached us for input or offered Kama'aina or employee parking like there is in the private lot at the Maui Ocean Center.

In this proposal they say they will engage with us, but I am skeptical because they have failed to engage with us since they began running parking here at Ma'alaea.

Lastly, after several years of them running this contract our harbor is still in disrepair and it takes months to get things like broken water mains fixed. What is this money actually going to?

For all these reasons please oppose the J-1 Contract option A giving secure parking a 5 year contract at 24:76% private public split and definitely oppose option B giving a 40:60% private public split. They make most of their money from towing cars daily at the rate of \$220 per vehicle. How much does the state get from the tow charge?

Mahalo for your time, Sent from my iPhone

From: [Korynn Grenert](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] J-7: Please Choose Option B, a one-year Revocable Permit to Secure Parking at Ma"alaea Harbor
Date: Wednesday, June 12, 2024 11:46:54 PM

Dear BLNR,

I write tonight to **support Option B** for Agenda Item **J-7** for this week's board meeting. DOBOR and DLNR have not met their obligations to the public to properly investigate predatory towing practices at state harbors, thus Secure Parking's Revocable Permit should not be extended for longer than another year while this investigation and reporting is undertaken.

Thank you for considering my testimony.

Sincerely,
Korynn E. Grenert

From: [Emily Hosseinnian](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] Maalaea parking
Date: Thursday, June 13, 2024 5:45:11 AM

As an employee I'm interested in paying \$25 a month to park but the chute want rate of parking at \$90 is a huge portion of my salary. For this reason I often have to walk far way to my car in the early morning and late nights through low lit areas that are dangerous. Sectors parking has never reached out about employee parking like there is in the private lot near the MAUI OCEAN CENTER.

From: [Maggie Hallahan](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] Oppose Item J-7
Date: Thursday, June 13, 2024 8:55:16 AM

Oppose Item J-7

DOBOR/ DLNR Have not solved the problem of creating normal parking citations for the Ala Wai Small Boat Harbor before the action towing.

Please vote no to secure parking till there has been an attic of the 2022 and 2023 towing from Ala Wai Small Boat Harbor.

I request to speak at the meeting tomorrow Friday.

Thank you,

Maggie Hallahan

Maggie Hallahan
maggie@mhpv.net C-415-305-7553

From: [kelly bryce](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] Subject: J-7 OPPOSE the permit renewal for Secure Parking LLC at Maalaea Harbor, Maui
Date: Wednesday, June 12, 2024 7:39:35 PM

Subject: J-7 OPPOSE the permit renewal for Secure Parking LLC at Maalaea Harbor, Maui

Dear BLNR Chairperson Dawn Chang and Members of the Board of Land and Natural Resources:

Please vote to oppose any contracts with Secure Parking LLC past June 30, 2024 deadline.

I am writing in opposition to granting any contracts with Secure Parking LLC, a parking management at Ma'alaea Harbor, until the Department of Land and Resources figures out who will issue parking citations at this State Harbor, among other issues. Their predatory practices of towing cars and not giving a simple parking citation is criminal especially when we or our visitors pay for parking and park in the wrong areas.

Parking citations should be issued for minor parking violations such a non-payment, which is usually due to a simple meter overstay.

My personal experience with Secure Parking and Beach Country Towing is:

As an employee I would be interested in paying \$25 a month for a parking permit but the current rate of \$90 per month is a huge portion of my salary that I can not afford. For this reason I have to park far away and often have to walk to my car late at night or early in the morning through low lit areas that are sketchy and dangerous. Secure parking has not ever approached us for input or offered Kama'aina or employee parking like there is in the private lot at the Maui Ocean Center.

In this proposal they say they will engage with us, but I am skeptical because they have failed to engage with us since they began running parking here at Ma'alaea.

Lastly, after several years of them running this contract our harbor is still in disrepair and it takes months to get things like broken water mains fixed. What is this money actually going to?

For all these reasons please oppose the J-1 Contract option A giving secure parking a 5 year contract at 24:76% private public split and definitely oppose option B giving a 40:60% private public split. They make most of their money from towing cars daily at the rate of \$220 per vehicle. How much does the state get from the tow charge?

Mahalo for your time,
John Bryce

From: [Kelly Bryce](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] Subject: J-7 OPPOSE the permit renewal for Secure Parking LLC at Maalaea Harbor, Maui
Date: Wednesday, June 12, 2024 7:33:42 PM

Subject: J-7 OPPOSE the permit renewal for Secure Parking LLC at Maalaea Harbor, Maui

Dear BLNR Chairperson Dawn Chang and Members of the Board of Land and Natural Resources:

Please vote to oppose any contracts with Secure Parking LLC past June 30, 2024 deadline.

I am writing in opposition to granting any contracts with Secure Parking LLC, a parking management at Ma'alaea Harbor, until the Department of Land and Resources figures out who will issue parking citations at this State Harbor, among other issues. Their predatory practices of towing cars and not giving a simple parking citation is criminal especially when we or our visitors pay for parking and park in the wrong areas.

Parking citations should be issued for minor parking violations such a non-payment, which is usually due to a simple meter overstay.

My personal experience with Secure Parking and Beach Country Towing is:

As an employee I would be interested in paying \$25 a month for a parking permit but the current rate of \$90 per month is a huge portion of my salary that I can not afford. For this reason I have to park far away and often have to walk to my car late at night or early in the morning through low lit areas that are sketchy and dangerous. Secure parking has not ever approached us for input or offered Kama'aina or employee parking like there is in the private lot at the Maui Ocean Center.

In this proposal they say they will engage with us, but I am skeptical because they have failed to engage with us since they began running parking here at Ma'alaea.

Lastly, after several years of them running this contract our harbor is still in disrepair and it takes months to get things like broken water mains fixed. What is this money actually going to?

For all these reasons please oppose the J-1 Contract option A giving secure parking a 5 year contract at 24:76% private public split and definitely oppose option B giving a 40:60% private public split. They make most of their money from towing cars daily at the rate of \$220 per vehicle. How much does the state get from the tow charge?

Mahalo for your time,

Kelly M.

From: [Kelly Bryce](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] Subject: J-7 OPPOSE the permit renewal for Secure Parking LLC at Maalaea Harbor, Maui
Date: Wednesday, June 12, 2024 7:34:58 PM

Subject: J-7 OPPOSE the permit renewal for Secure Parking LLC at Maalaea Harbor, Maui

Dear BLNR Chairperson Dawn Chang and Members of the Board of Land and Natural Resources:

Please vote to oppose any contracts with Secure Parking LLC past June 30, 2024 deadline.

I am writing in opposition to granting any contracts with Secure Parking LLC, a parking management at Ma'alaea Harbor, until the Department of Land and Resources figures out who will issue parking citations at this State Harbor, among other issues. Their predatory practices of towing cars and not giving a simple parking citation is criminal especially when we or our visitors pay for parking and park in the wrong areas.

Parking citations should be issued for minor parking violations such a non-payment, which is usually due to a simple meter overstay.

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In this proposal they say they will engage with us, but I am skeptical because they have failed to engage with us since they began running parking here at Ma'alaea.

Lastly, after several years of them running this contract our harbor is still in disrepair and it takes months to get things like broken water mains fixed. What is this money actually going to?

For all these reasons please oppose the J-1 Contract option A giving secure parking a 5 year contract at 24:76% private public split and definitely oppose option B giving a 40:60% private public split. They make most of their money from towing cars daily at the rate of \$220 per vehicle. How much does the state get from the tow charge?

Mahalo for your time,

McKenna

From: [Julia Baldwin](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] Testifying opposing the 5 year contract renewal of secure parking
Date: Wednesday, June 12, 2024 7:20:29 PM

Hello,

I'm writing to oppose the renewal of the contract for Secure Parking in Maalaea Harbor.

My car has been towed twice, once I did not see the sign and the second time I parked in a dirt lot behind the tow away sign and was still towed. My car was damaged in the process. Both times I was asked to pay to pick up my car in cash and the person releasing my car did not check my license to verify it was my car. I never received a warning or ticket before being towed either time. I know multiple guests who have had their cars towed with no ticket or warning.

I'm opposing the renewal of the contract because it seems this company practices predatory towing and is below board in their business operations.

Julia

From: [adam Bishop](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] Maalaea secure parking opposition testimony
Date: Wednesday, June 12, 2024 4:31:29 PM

Hi, I am writing in opposition to any renewal or any form of paid parking in the maalaea harbor. There are just too many issues with the current and the previous attempt at parking enforcement. The current vendor tows even when parking has been paid for. I have seen numerous times customer (tourists) of the companies and employees of the charter boats that have paid for parking, get towed, and are told "you can take an uber to us and we will pay for it" to get your car back which is crazy in itself. It shows to the extent of how much the vendor cares to correct their wrongs. Myself I can be at work from 5 am until 9 pm at night. If I were to come back to look for my car at 9 pm and it's gone, would there be any way for me to even get my car back?, and I maybe returning back to work at 5 am the next day which does happen so getting it the next day would not be easy.

Recently I was given a ticket from DLNR for angle parking next to the angle parking loading zone that's on a one way road in the harbor. Reason being I was obstructing traffic, which I wasn't. There was tons of room for trucks to move through, trash is taken out at 5 am so nothing was being obstructed in any way. It's a one way road, no lines are painted to show which way one should park, and in 18 years I've seen it both ways on the road on how people park. There are other cars 60 yards down from where I was angle parked, and they have less room down at the other end to maneuver around.

And it makes it all the better, the person parked next to me parked in the 15 min loading zone which is the only stall that has painted lines on it still that is painted as an angle parking. They were not there in the harbor unlike me. I was there working on issues with my boat that is paid to be moored in the harbor, that person was out on a charter. They were not angle parked in the stall, they were parked there before I got there, and they didn't get any ticket....

Parking enforcement is a vindictive thing. From Police issuing tickets, dlnc, or private company it's what mood are they in today, and do they like the way you park. I could also complain about the enforcing of parking in back area which is dirt under the trees that they just now decided to toss signs up so they can collect or tow there too.

Our visitors here are taxed, charge for entry in parks that used to be free, and are now being taxed before even coming here so money can be funneled to the state to help maintain things. Where's the money from the paid parking going to? They have water leaks all over, non maintaining of the north side of the harbor that is continuously neglected in comparison to the south side docks. Bathroom facility that is vandalized, overflowing with pee with urinals that do not work. Loading docks that need simple repairs. These are some of the things that for 18 years are continual issues never touched.

So why would I want in any form parking to be paid for or enforced in the harbor.. Vindictive towing, money that doesn't go to any harbor upgrades, harbor employees needing to shell out over a thousand dollars a year to park there... There is zero reason to continue the contract or to explore future contracts.

From: [Christopher Hernandez](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] J-7 OPPOSE the permit renewal for Secure Parking LLC at Maalaea Harbor, Maui
Date: Wednesday, June 12, 2024 5:10:46 PM

Dear BLNR Chairperson Dawn Chang and Members of the Board of Land and Natural Resources:

Please vote to oppose any contracts with Secure Parking LLC past June 30, 2024 deadline.

I am writing in opposition to granting any contracts with Secure Parking LLC, a parking management at Ma'alaea Harbor, until the Department of Land and Resources figures out who will issue parking citations at this State Harbor, among other issues. Their predatory practices of towing cars and not giving a simple parking citation is criminal especially when we or our visitors pay for parking and park in the wrong areas.

Parking citations should be issued for minor parking violations such a non-payment, which is usually due to a simple meter overstay.

My personal experience with Secure Parking and Beach Country Towing is having to give coworkers rides to the pound to pick up their car after it being towed after a long shift. In some cases, even when they remembered to pay. A simple ticket would've sufficed and now it's a hassle to park and work my shift without fearing that my check will have to go towards getting my car back.

As an employee I would be interested in paying \$25 a month for a parking permit but the current rate of \$90 per month is a huge portion of my salary that I can not afford. For this reason I have to park far away and often have to walk to my car late at night or early in the morning through low lit areas that are sketchy and dangerous. Secure parking has not ever approached us for input or offered Kama'aina or employee parking like there is in the private lot at the Maui Ocean Center.

In this proposal they say they will engage with us, but I am skeptical because they have failed to engage with us since they began running parking here at Ma'alaea.

Lastly, after several years of them running this contract our harbor is still in disrepair and it takes months to get things like broken water mains fixed. What is this money actually going to?

For all these reasons please oppose the J-1 Contract option A giving secure parking a 5 year contract at 24:76% private public split and definitely oppose option B giving a 40:60% private public split. They make most of their money from towing cars daily at the rate of \$220 per vehicle. How much does the state get from the tow charge?

Mahalo for your time,
Christoph Hernandez

From: [Kelly Bryce](#)
To: [DLNR.BLNR.Testimony](#)
Subject: [EXTERNAL] Subject: J-7 OPPOSE the permit renewal for Secure Parking LLC at Maalaea Harbor, Maui
Date: Wednesday, June 12, 2024 7:35:34 PM

Subject: J-7 OPPOSE the permit renewal for Secure Parking LLC at Maalaea Harbor, Maui

Dear BLNR Chairperson Dawn Chang and Members of the Board of Land and Natural Resources:

Please vote to oppose any contracts with Secure Parking LLC past June 30, 2024 deadline.

I am writing in opposition to granting any contracts with Secure Parking LLC, a parking management at Ma'alaea Harbor, until the Department of Land and Resources figures out who will issue parking citations at this State Harbor, among other issues. Their predatory practices of towing cars and not giving a simple parking citation is criminal especially when we or our visitors pay for parking and park in the wrong areas.

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In this proposal they say they will engage with us, but I am skeptical because they have failed to engage with us since they began running parking here at Ma'alaea.

Lastly, after several years of them running this contract our harbor is still in disrepair and it takes months to get things like broken water mains fixed. What is this money actually going to?

For all these reasons please oppose the J-1 Contract option A giving secure parking a 5 year contract at 24:76% private public split and definitely oppose option B giving a 40:60% private public split. They make most of their money from towing cars daily at the rate of \$220 per vehicle. How much does the state get from the tow charge?

Mahalo for your time,

Kelly B.

June 14, 2024

Dear BLNR Chair Dawn Chang and BLNR members Yoon, Char, Barnes, Smith, Canto, Ono:

Please select Option B: allow a one year RP to Secure Parking LLC at Ma'alea Harbor.

This is my testimony regarding **J-7, that gives two Options**

A. **The Direct Issuance Parking Concession to Secure Parking Hawaii LLC** in the Designated Areas Located Within the Ma'alea Small Boat Harbor (SBH), Wailuku, Maui.

OR

B. **The one year Revocable Permit for Parking Management to Secure Parking Hawaii LLC** in the Designated Areas Located Within the Ma'alea Small Boat Harbor (SBH), Wailuku, Maui.

Many people in the community, including myself, think that Secure Parking Hawaii LLC and DOBOR/ DLNR do not deserve the Board's approval of a long term contract.

Public outcry regarding the issues of 1) the high amount of daily vehicle towing, 2) the parking enforcement policies persist.

These issues need to be addressed BEFORE a longer term parking concession contract is issued.

Please grant OPTION B, the ONE year contract.

Frankly, DLNR Director Dawn Chang and you as Members of the Board need to ask the AG and Governor to allow the Parking Management company to issue parking infraction tickets/fines/citations. This is being done in other Divisions within DLNR and at City and County Parks, for example ProPark has the contact for the large parking lot at ZOO.

For the April 12, 2024 BLNR Meeting my testimony

The Secure Parking Hawaii LLC company, in my opinion, did not fulfill the 'Minimum Duties' as described in their previous Revocable Permits from September 2021 till now April 2024; such as parking signage, ground labeling, proper education and the 'monitoring of the parking areas'. These 'management functions' have been lacking and this has led to excessive vehicle Towing, on a daily basis, at both Ma'alaea Small Boat Harbor and the Ala Wai Small Boat Harbor.

The two main reasons for vehicle towing are 1) not enough information and support for the average person to properly pay and understand the parking rules (no staffed parking booth, or even an accurate parking map) 2) the lack of a 'parking citation' stage, in the enforcement process.

It is the responsibility of the DLNR Chairperson to establish who has the authority to issue parking citations, and to make sure the parking area is staffed with personnel who are qualified to issue citations. Since citations are NOT being written by DOCARE officers who do have the authority to issue citations, the Towing company has been filling the enforcement void. The only actual 'enforcement' of parking violations is being done by Secure Parking LLC and the Towing companies in our State Recreational Harbors. Currently, THE FIRST AND ONLY type of enforcement is vehicle towing. NO citations are being issued, (only 7 parking citations were issued by DOCARE in 2023 at the largest state harbor) and towing is being done on a daily basis, which is a heavy penalty in terms of expense and inconvenience.

The Secure Parking Hawaii LLC company has been involved with Harbor Parking since 2021, after the Diamond Parking Company left during the Pandemic. There has been plenty of time to improve the parking signage, create maps, and remove the old faded signage 'throughout the premises' as described in the minimum duties. Yet, Secure Parking Hawaii LLC has not done this.

The Revocable Permits in state harbors, with Secure Parking, were first signed in 2021, 2.5 years ago.

The Minimum Duties included:

*** Ensure that proper parking signage is displayed throughout the Premises.**

* Monitor the 6-hour time limit within the free parking area to ensure compliance.

* Monitor the parking area to ensure no overnight parking. Closure times will be from 10:30 pm till 4:30 am

SECURE PARKING DOES NOT ISSUE CITATIONS OR WARNINGS. The company uses the information gained, such as License Plate Number, at State Owned Parking Kiosk's to verify the meter overstay (or non-payment) and then Secure Parking Staff communicates to the Towing company an 'approval' to tow the vehicle.

The only parking monitoring 'presence' in the harbors are the tow trucks; Secure Parking does not supply parking attendants, and DLNR does not supply DOCARE agents, as they told the Legislature they do in 2022. (see

If today's 4-12-2024, J-1 submittal for Direct Issuance of a 5-year contract to Secure Parking Hawaii LLC is approved, this type of 'Predatory Parking Management' will not only be condoned, but also normalized. That would be a real shame, when government agencies, and in this case the BLNR members, including the Chair of BLNR, consider an expensive tow as 'normal enforcement' for minor parking violations.

The duty to (and the real work of) 'Monitor Parking during the closure hours' has NOT been done at all by Secure Parking LLC during the past 2.5 years that Revocable Permits. Secure Parking LLC has fully turned over the duty for

after hours parking management to the sub-contracted tow companies (Beach Country Towing at Ma'alaea SBH) and the State Contracted Towing Company (Mr. Tow at Ala Wai SBH).

Secure Parking LLC is not monitoring the after hours towing; each Tow Truck driver determines which vehicle can be towed. Secure parking is not even getting the tallies of towing events. A photo is taken the vehicle license plate is taken by the Tow truck driver. **DOBOR/DLNR should be requiring the towing records as part of the monthly statement. Also, the board needs to frequently request the towing records and expect monthly towing reports to be available for review for the BOARD members and for the Public via UIPA requests.**

The big problem with towing is the poor signage. The signage on Maui is a bit better, mostly due to Harbormasters who want to protect the public from towing, and Maui's active community leaders protecting ocean access.

When Secure Parking Hawaii first BID to get the Parking Management Contract at Ala Wai Small Boat Harbor (and later the Ma'alaea Small Boat Harbor), the company CEO Jonathan said he expected their company would be providing actual Parking Attendants

that would monitor the parking areas. They told this to the BLNR members. Yet, Secure Parking never provided the 'standard' Parking Attendant staff that DOBOR Administrator, Ed Underwood, said Mr. Mauri's company, Secure Parking, would provide. Here is the transcript for the BLNR meeting.

**BLNR Meeting: Transcript 9-10-2, J-1 submittal Passed by the BLNR
This meeting was about Secure Parking Hawaii LLC at AWSBH but it is
telling about the role of the Parking Company Duties and the contracts at
State Harbors**

Suzanne Case Chairperson BOARD OF LAND AND NATURAL

RESOURCES:: I think you can. I think you can. Go ahead.

00:00:05

Richard Howard : This is Richard Howard for DOBOR. I've been seeing one is the issuance of a revocable permit to secure parking Hawaii LLC for management of the vehicular parking at the Ala Wai Small Boat Harbor. Staff requests minor amendments. To the submittal before the board votes on this item. The first of which is. Amending the applicant's name on the submittal from Secure Parking LLC to Secure Parking Hawaii LLC. The correct name, i.e. Secure Parking Hawaii LLC was published by Darlene. So I think we're okay with that. The second item. Is the Chapter 343 exemption paragraph on page three. It should read as follows In accordance with Section 11 200.115 Hawaii Administrative rules and the exemption list for the Department of Land and Natural Resources reviewed and concurred in by the Environmental Council on November 10th, 2020. The subject request is exempt. From the preparation of EA pursuant to general exemption type one operations, repairs or maintenance of existing structures, facilities, equipment or topographical features involving negligible or no expansion or change of use beyond that previously existing.

Part one item number 44, which states that permits, licenses, registrations and rights of entry issued by the department that are in routine, that are routine in nature, involving negligible, negligible impacts beyond that previously existing. On the final amendment we have to make is the commencement date. Uh, and that has to be amended from September 15th, 2021 to the first day of the month, determined by the Chair. DOBAR is requesting the issuance of a revocable permit to secure parking Hawaii LLC due to the AG's concerns with the IFB (Invitation For Bid) that we put out, which contained elements of both

102, which deals with concessions and 103 D, which is the procurement code, Uh, the, the issuance of this is will be temporary in nature and it will allow DOBOR to address the AG's concerns while allowing us to collect parking revenue from the Ala Wai Boat Harbor. We are willing to answer any questions.

Note from Kate Thompson: Although, there may have been staff meetings regarding this topic, the 9-10-2021 meeting was the last public meeting on the Revocable Permit state with Secure Parking Hawaii LLC. In this September 2021 meeting, DOBOR requests more time to work on the IFB and to address the AG's concerns.

Yet in the next public meeting two years later on 8-11-2023 DOBOR submits J-1 requesting a 'backdated' permit (typo) and forward commitment to a 'Month to Month' permits that only allowed the release of the permit only when the contracted company has violated the terms of the Revocable Permit. DOBOR staff, has of late, offered staff submittals that have typos and require 'back dating' or retroactive contracts. This type of thing should warrant a postponement of the decision making, and a re-scheduled submittal, so that the Board members have the correct wording, and the correct dates when they vote.

In Addition, in this 4-12-2024 J-1 Submittal Act 163 is mentioned and it implies that DOBOR/DLNR has the authority to offer a longer term DIRECT ISSUANCE for parking concessions. The permission given to DOBOR/DLNR by the Legislature, to use ACT 163 (seems to me) to only be giving DOBOR/DLNR the opportunity to turn over parking contracts to the Department of Enterprise Services (DES) for longer term, big investment projects. It does allow DOBOR/DLNR to do its own long term contracts. The use of ACT 163 needs to be reviewed by the AG's office. I contacted DES by phone and they have not received a request from DOBOR/DLNR to join DES, or get their assistance with a DES contract for Secure Parking Hawaii LLC. Plus in the August 11, 2023 meeting DOBOR says the 'previous experience' point will be given for new Revocable Permits and Contracts yet Secure Parking Hawaii LLC did not meet the original published minimum requirements of five years of experience as a parking vendor. Therefore, to use Act 163 for parking concession contracts, all interested parties should have an equal

non-historic 'competitive bid process', and no additional 'points' should be given for years of experience with State Harbor properties.

00:03:10

Suzanne CASE Chairperson BOARD OF LAND AND NATURAL RESOURCES: Thank you. And, Mr. Murray, did you want to add anything or. Here. Here for questions. 00:03:20

MAURI, JONATHAN MGR Secure Parking: Uh, good afternoon. Board. No, don't want to add anything. I'm just here to answer any questions if you guys have any.

00:03:26

Suzanne Case Chairperson BOARD OF LAND AND NATURAL RESOURCES: Okay. Um. All right. Board member's questions. Mr. Oi.

00:03:32

Tommy Oi - BLNR: Um.

00:03:33

Tommy Oi - BLNR: To staff. How are you going, how would it determine the free parking? Six hours.

00:03:43

Richard Howard : You want to get that one or do you want me to answer that? Sure. 00:03:46

Ed Underwood DOBOR: We've been working with Mr. Murray on this, too. And one because we now have these new machines, what we could do, an option would be somebody that comes into the free parking area, can pull a ticket, and that'll give them six hours of free parking that they can put on their dash. And then once that's expired, they will have to

move the car either to another open stall or vacate the facility or move into the paid area.

00:04:14

Tommy Oi - BLNR: So somebody's going to be within that parking area checking out all the. Tickets, correct?

00:04:23

Ed Underwood DOBOR: Yes.

00:04:23

Ed Underwood DOBOR: That's what Mr. Mauri's company is going to be doing, standard parking.

NOTE: In this statement DOBOR administrator Ed Underwood is not being fully truthful with BLNR Member Tommy Oi because Ed Underwood knows Secure Parking Hawaii LLC has no authority to issue citations and that Secure Parking would not be supplying parking attendants to walk around the parking lot.

00:04:27

Tommy Oi - BLNR: Okay. And then the other question is, how are you going to handle employees within that area of parking? In the parking?

Transcript from the BLNR You Tube Video:

00:04:38

Ed Underwood DOBOR: **Well, that is very difficult because it's open public parking. Um. They're going to have to pull the ticket as well.** When we came before the board, that's one of the reasons we wanted to lower the time frame. So if somebody was in a, (like a) neighboring employee from a hotel was using it, then they would have to leave their job at least twice a day to deal with the car and hopefully discourage them. **But we're going to, uh, Mr. Mauri came up with that idea with the ticketing. So I think that might really help discourage people from parking there, especially employees and construction companies and those folks.**

NOTE: In this statement, Ed Underwood is implying that ticketing (citations) and enforcement is part of the services that Secure Parking LLC would be providing. Secure

Parking does not, never did, nor do they intend to supply any human parking attendants who walk around and monitor the parking.

00:05:19

Tommy Oi - BLNR: Okay, just answer my question. Thank you.

00:05:23

Suzanne Case Chairperson BOARD OF LAND AND NATURAL RESOURCES: Thank you. Any other questions? All right. There's no further testimony. Is there a motion to approve as amended?

00:05:36

Vernon Char - BLNR: Move to approve as amended.

00:05:38

Suzanne Case Chairperson BOARD OF LAND AND NATURAL RESOURCES: Okay. Second from Char. All in favor say aye.

00:05:42

Suzanne Case Chairperson BOARD OF LAND AND NATURAL RESOURCES: All right.

00:05:44

Suzanne Case Chairperson BOARD OF LAND AND NATURAL RESOURCES: One, two, three, four. One, two, three, four, five. Mr. Yoon, are you. Did you vote? Yes. Okay. That's six votes in favor, Megan being absent. Thank you very much.

At the Capitol, with the Legislatur

2024:

Members of the State Legislature are concerned about 'instant towing' in our State Small Boat Harbors. They have offered bills such as the 2024 measure, SB2745 to provide 3 hour delay, and 24 delay, before a tow in State Harbor's could occur, to be consistent with City and County parking rules. The measure assigned to include WAM, and at least one Senator on this committee owns tow yards, so the other Senators seemed to back off pushing for this bill. The public never had the opportunity to testify on SB2745.

The wording in the measure: Provides that the Department of Land and Natural Resources Division of Boating and Ocean Recreation shall not tow vehicles operated by persons found to have committed certain traffic infractions unless a citation was issued no less than 24 hours before the towing. Provides that a vehicle parked without authorization on land owned or operated by the State shall not be towed without first being issued a citation no less than 3 hours before the towing. Provides that the citation shall not be more than \$100.00

This bill died, never scheduled, when it was assigned to Ways and Means, chaired by Senator Dela Cruz who owns a tow yard.

<https://www.hawaiinewsnow.com/2018/10/27/think-carefully-about-where-you-park-haleiwa-towing-complaints-soaring/>

2022:

Members of Legislature, **expressed their concerns about citations and towing at State Small Boat Harbors in 2022 as well.** They worked to get an answer from the DLNR Chair about who has the authority to issue citations for minor parking violations.

House Representatives, in HCR 177, asked if the Harbor Agents could once again issue parking citations in harbors. This is the formal written response by DLNR Chair Suzanne Case: It states that only DOCARE officers should be issuing parking citations in the harbors. **Yet, DOCARE officers were never**

assigned this duty as part of their daily workload, for the past several years.



DAVID Y. IGE
GOVERNOR OF HAWAII



STATE OF HAWAII
DEPARTMENT OF LAND AND NATURAL RESOURCES
POST OFFICE BOX 621
HONOLULU, HAWAII 96809

Testimony of
SUZANNE D. CASE
Chairperson

Before the House Committee on
WATER & LAND

Tuesday, March 22, 2022
9:30 AM

State Capitol, Conference Room 430, Via Videoconference

In consideration of
HOUSE CONCURRENT RESOLUTION 176/HOUSE RESOLUTION 176
URGING THE BOARD OF LAND AND NATURAL RESOURCES TO APPOINT
HARBOR AGENTS AS ENFORCEMENT OFFICERS FOR THE PURPOSES OF
ENFORCING PARKING VIOLATIONS AT SMALL BOAT HARBORS IN THE STATE.

House Concurrent Resolution 176/House Resolution 176 urge the Board of Land and Natural Resources to appoint Harbor Agents as Enforcement Officers to enforce parking violations at state small boat harbors. **The Department of Land and Natural Resources (Department) appreciates the intent of these measures and offers comments.**

When the Small Boat Harbor Program was under Department of Transportation (DOT) jurisdiction, Harbor Agents had authority to cite for parking violations at small boat harbors. However, due to complaints of favoritism and arbitrary citing, the authority was revoked. Additionally, sworn law enforcement officers are trained to provide court testimony, while Harbor Agents are not. In the event a citation is challenged in court, the Department has concerns about the ability of its Harbor Agents to attend and testify in court. The Department's Division of Conservation and Resources Enforcement provides comprehensive training to its officers so that they are equipped to handle all types of enforcement tasks, including parking enforcement and providing court testimony. The Department therefore believes that parking enforcement authority should remain with sworn law enforcement officers only.

Additionally, the Department encountered issues with accepting parking payments due to parking vendor interruptions. Without also being able to address this issue, the Department may not be able to determine which vehicles are violating parking regulations.

Thank you for the opportunity to comment on these measures.

SUZANNE D. CASE
CHAIRPERSON
BOARD OF LAND AND NATURAL RESOURCES
COMMISSION ON WATER RESOURCE MANAGEMENT

ROBERT K. MASUDA
FIRST DEPUTY

M. KALEO MANUEL
DEPUTY DIRECTOR - WATER

AQUATIC RESOURCES
BOATING AND OCEAN RECREATION
BUREAU OF CONVEYANCES
COMMISSION ON WATER RESOURCE
MANAGEMENT
CONSERVATION AND COASTAL LANDS
CONSERVATION AND RESOURCES ENFORCEMENT
ENGINEERING
FORESTRY AND WILDLIFE
HISTORIC PRESERVATION
KAHOOLAWE ISLAND RESERVE COMMISSION
LAND
STATE PARKS

SUZANNE D. CASE

CHAIRPERSON
BOARD OF LAND AND NATURAL RESOURCES COMMISSION ON WATER RESOURCE MANAGEMENT

ROBERT K. MASUDA

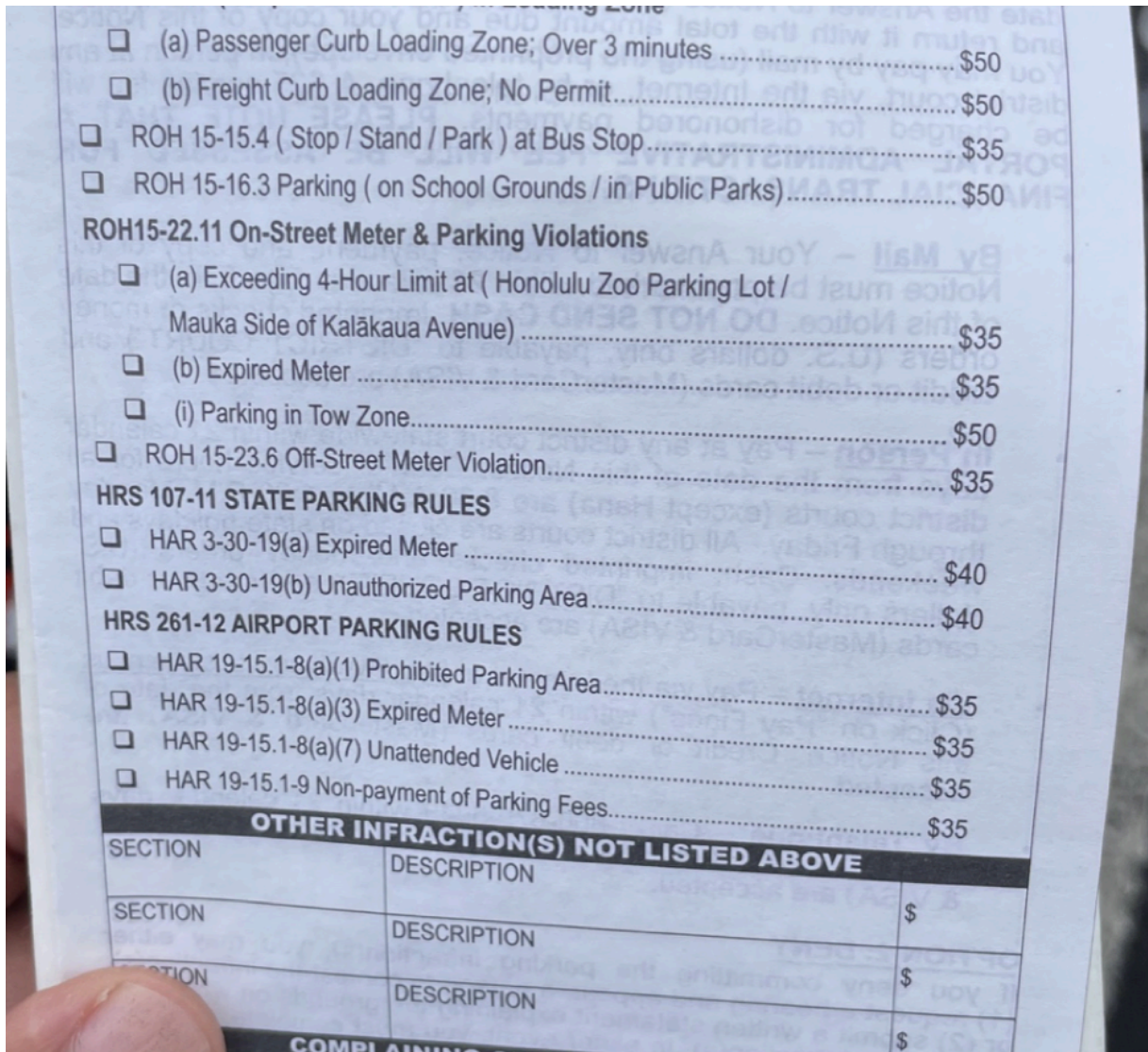
FIRST DEPUTY

M. KALEO MANUEL

DEPUTY DIRECTOR - WATER

AQUATIC RESOURCES
BOATING AND OCEAN RECREATION BUREAU OF CONVEYANCES COMMISSION ON WATER RESOURCE MANAGEMENT
CONSERVATION AND COASTAL LANDS CONSERVATION AND RESOURCES ENFORCEMENT ENGINEERING
FORESTRY AND WILDLIFE
HISTORIC PRESERVATION KAHOO LAWE ISLAND RESERVE COMMISSION LAND
STATE PARKS

Below is a photo of the actual ticket book DOCARE officers use.
It is the same ticket book that other parking enforcement officers in the State use, including the Hawaii Police Department (HPD) and Department of Accounting and General Services (DAGS) parking officers.



NOTE: the fine for a meter overstay, or non-payment of parking, is HRS 107-11 STATE PARKING RULES is \$35.00. In the DAGS managed parking lots, in urban Honolulu is HAR 107-11, has a \$40.00 fine.

The fine for parking violations at the large Honolulu Zoo Parking lot is \$20.00 dollars. This is a ProPark company receipt for \$20.00 that was paid for a Parking meter overstay at the Zoo.

At the Ala Wai Small Boat Harbor, a State of Hawaii property, the current parking signage, pavement striping, and general information such as a harbor map are poor, misleading, or nonexistent. There needs an official third party evaluation of the signage in the harbor.

Currently, about 10 cars a day are being towed from the Ala Wai Small Boat Harbor, which is a small portion of the parking lot capacity, 941 public stalls, and therefore not creating a danger to the public. Wrongly parking in a boat owner-permitted stall, or a meter expiration in the paid public stalls, does not affect public safety and citations should be written for a cost that is 'appropriate to the crime' and consistent with other government-owned parking areas, in the State of Hawaii.

Parking area	Property	Manager of the parking	Cost of an Expired Meter Violation
Iolani Palace & State Capitol	State of Hawaii	DAGS (State Agency)	\$40.00
Honolulu Zoo	City & County	ProPark	\$20.00
Frank Fasi Municipal	Honolulu City & County	Parking Div. Expired Meter	\$35.00
Ala Wai Small Boat Harbor	State of Hawaii Department of Land and Natural Resources	Secure Parking LLC with an <u>electronic connection</u> to Mr. Tow LLC.	\$165.00 plus* Vehicle tow charge, * late hours fee, *ride/taxi to Tow yard, *ATM fee due to tow yard demand for 'cash only'

Zoo Parking fine receipt, \$20.00

RECEIPT DATE 1/9/2023 No. **746717**

RECEIVED FROM _____ \$ 20.00 DOLLARS

FOR RENT Chadson # 57 298091 received 1/8/2023 loc. 113 A2

FOR Chadson # 57 298091 received 1/8/2023 loc. 113 A2

ACCOUNT	
PAYMENT	<u>20.00</u>
BAL. DUE	

CASH
 CHECK
 MONEY ORDER
 CREDIT CARD

FROM **PROPARK, INC.**
771 Amarna St., 3rd Fl.
Monroeville, PA 15146

BY _____

In comparison, the penalty for a meter overstay at AWSBH and Ma'alaea SBH is a vehicle TOW, to an off-site tow yard and a Minimum towing charge of \$200.00. The table above shows how unfair a towing fine is, compared with other parking penalties on State Properties. The large towing charge is not an equitable penalty, compared with other State or City and County parking lots and parking stalls.

- Quote from Karen Boyer's Aug 2023 Testimony regarding Secure Parking.

There can be no question that towing is much more of an onerous punishment than a ticket, in terms of inconvenience, as well as cost. It follows that a tow should be used only in circumstances where the vehicle to be towed presents a danger to public safety (such as parking in front of a fire hydrant), or significantly impairs rush hour traffic, or has been abandoned for more than 24 hours in the paid parking spaces, a guideline used by Honolulu Police Department City and County of Honolulu for similar public parking areas near Kapi'olani Park.

There needs an official third party evaluation of the signage in the State Harbors. The current parking signage, pavement striping, and general information such as a harbor map are poor, misleading, or nonexistent.

Currently, about 10 cars a day are being towed from the Ala Wai Small Boat Harbor, and 4 cars a day are being towed from Ma'alaea Small Boat Harbor.

Mr. Murray said this in the BLNR meeting January 26, 2024, via Zoom said that 4-5 vehicles are being towed each day and that he actually determines how many cars will be towed, based on the general parking compliance at the time.

Today's submittal for the June 14, 2024, states that Secure Parking LCC has 'addressed those concerns' about towing, but there is no way the issue can be fully addressed by the parking contractor. A TICKETING phase for parking

enforcement must be initiated by the DLNR Chairperson and BOARD members. Saying DOCARE must give the parking citations (HCR 176, March 22, 2022) and then not supplying DOCARE officers to issue citations is 'poor management'. Solutions must be initiated by the DLNR Chair and BLNR members, and approved by the AG's office. As stated by Meagan Statts, Assistant DOBOR Administrator, this is 'not a Legislative issue'. Please stand up for the public and use your authority to demand a ticketing phase for Parking Enforcement in our public small boat harbors.

The vehicles that are 'wrongly parked', or over their meter time are not blocking traffic and do not create a danger to the public, and therefore should have reasonable and equitable fines. When people park in a wrong way, such as parking in boat owner-permitted stall area, or a meter expiration in the paid public stalls, it does not affect public safety and **citations should be written for a cost that is 'appropriate to the crime' and consistent with other government-owned parking areas, in the State of Hawaii. The land at Ma'alaea small boat harbor is zoned PUBLIC.**

Therefore, I submit that the Department of Land and Natural Resources, the BLNR members and the Attorney General office needs to designate who has the authority and responsibility to issue parking citations; this could be DOCARE officers or hired parking attendants. The fine of \$35.00 is already established on the printed State approved ticket books for meter overstays and for those you paid for parking but wrongly parked in the permitted (boat owner) stalls. Let's not tow cars for minor infractions.

A citation phase for Ma'alaea Small Boat Harbor parking is a necessary step in the parking enforcement process, to align with similar parking practices in the State of Hawaii. The stark contrast in the cost of a tow, incurred by patrons of these State Harbors, shows the inequity of the parking system, designed and condoned by the Division of Boating And Ocean Recreation and the Department of Land and Natural Resources, and the Board of Land and Natural Resources in contracts reviewed by the State Attorney General's Office.

Remedy: Before any Revocable Permits or Direct Issuance Contracts can be written between DLNR and a parking vendors for the Ma'alaea Small Boat Harbor or the Ala Wai Small Boat Harbor, the Attorney General's

office needs to clarify who has the authority to issue citations, and be sure that citations are being written, especially for minor parking violations such as an ‘Expired Meter’ violation, and for those who paid, but failed to park in the correct type of stall.

- 1. If the Board MEMBERS insist of a ticketing phase, then the Parking Management Vendor will be given the authority to issue citations/fines.**

A ticketing phase will reduce the towing by about 90% because most of the violations are for non-payment.

- 2. In addition, the AG’s office needs to clarify who has the authority to ‘approve a tow’ which might be a DOCARE agent, Parking Vendor or Tow Truck Driver.**
- 3. Plus, the AG’s office needs to clarify if the Tow Company can demand Cash Payment, since the 2020 law HRS 290-11 (b) (5) which states that the Tow Companies in the State must accept the client’s choice of payment including Credit Card, Debit Card or Cash. Mr. Tow and Beach Country Towing are still demanding cash payments, which is illegal, since 2020.**

All of these things need to be done BEFORE a longer term contract is brought before the Members of the Board of Land and Natural Resources.

If contacts are brought before the Board before this ‘homework’ is done, then Board ought to reject the DOBOR staff submittal for Direct Issuance and further investigate the public complaints.

The current DOBOR staff submittal of J-7, 6-14-2024 for a Direct Issuance is premature, please reject it. There should be no pressure placed on the Board members to approve the proposed OPTION A, which is a 5-year Direct Issuance contract.

There is time to reject the submittal for the 5-year Direct Issuance, since the Secure Parking LLC already has a Revocable Permit in place for Ma'alaea Small Boat harbor and **OPTION B will extend the Revocable Permit until June 30, 2025.**

The proposed J-7 **OPTION A** continues to be overly harsh, by allowing towing for minor parking violations. Normal parking citation fees the 'enforcement' on public land, yet the towing fees that Maui residents and visitors are currently paying in towing fees are 'heavy', \$225.00.

TOWING as an 'enforcement measure' is partially severe on Maui, since people of MAUI are trying to recover economically after August 2023 wildfires. Plus, Maui is trying to rebuild the tourist industry and towing the rental cars of Tourists is particularly unfriendly.

We need to put the Public first, not the profits for the parking and towing companies.

Issuing citations for minor parking violations is a necessary stage in parking management and enforcement in our State Small Boat Harbors.

Board members please insist on a citation stage, and please require that monthly towing records be included in Secure Parking LLC's Monthly Statement, since on Maui Secure Parking subcontracts to the Beach Country Towing.

Instant Towing is not Pono.

Mahalo for reviewing my testimony. Kate Thompson
Director of surfparking.org Co-founder of Kama'aina Boaters